

IMPORTANT INFORMATION FOR GAS CUSTOMERS OF UNITIL

Fitchburg Gas and Electric Light Company d/b/a Unitil (“Company”) has filed a petition with the Commonwealth of Massachusetts Department of Public Utilities (“Department”) to increase its natural gas revenues by \$7.3 million in order to recover a revenue deficiency. The requested increase will allow the Company to recover capital expenditures on its distribution system and other costs since its last base rate case. If the Company’s petition is approved, the proposed base rates will result in an increase of \$45.89 per month in the winter, for a typical residential gas heating customer receiving service under rate R-3 that uses on average about 110 therms of gas per month; the typical residential low-income heating customer receiving service under rate R-4, that uses on average about 107 therms of gas per month during the winter, will experience a monthly bill increase of \$33.62. Bill impacts for other customers will vary depending on their specific usage characteristics. For specific impacts, please contact the Company as shown on the other side. New rates would become effective after a comprehensive review by the Department.



Continued on reverse.

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The Department has scheduled a public hearing to receive comment on the Company's petition:

February 26, 2020 at 7:00 p.m.

Fitchburg Memorial Middle School

615 Rollstone Street, Fitchburg, MA 01420

Any person interested in commenting on this matter may appear at the public hearing or file written comments with the Department not later than the close of business (5:00 p.m.) on February 26, 2020.

For further information on Unitil's petition please call our customer operations center at (888) 301-7700 or submit your request at unitil.com. For additional information regarding the public hearing, contact Jessica Ellis, Hearing Officer, Department of Public Utilities, at (617) 305-3500.

