

IMPORTANT INFORMATION

FOR ELECTRIC CUSTOMERS OF UNITIL

Fitchburg Gas and Electric Light Company d/b/a Unitil (“Company”) has filed a petition with the Commonwealth of Massachusetts Department of Public Utilities (“Department”) to increase its electric base distribution rates by \$2.7 million in order to recover a revenue deficiency. The requested increase will allow the Company to recover capital expenditures on its distribution system and other costs since its last base rate case. If the Company’s petition is approved, the proposed base distribution rates will result in an increase of \$4.00 in the total monthly bill for a typical residential electric customer receiving service under rate RD-1 that uses on average 562 kilowatt hours of electricity per month; the typical residential low income customer receiving service under Rate RD-2, that uses on average 562 kWh of electricity per month will experience a monthly bill decrease of \$12.28. Bill impacts for other customers will vary depending on their specific usage characteristics. For specific impacts, please contact the Company as shown on the other side. New rates would become effective after a comprehensive review by the Department.

As part of the filing, the Company also seeks approval of a performance-based ratemaking plan which incents the Company to continue to provide safe and reliable electric utility service, while improving operational efficiencies, limiting future increases in average customer rates to less than the rate of inflation, ensuring that Unitil provides quality customer service, and reducing regulatory and administrative costs.

Continued on reverse.

IMPORTANT INFORMATION

FOR ELECTRIC CUSTOMERS OF UNITIL

The Department has scheduled a public hearing to receive comment on the Company's petition:

February 26, 2020 at 7:00 p.m.

Fitchburg Memorial Middle School

615 Rollstone Street, Fitchburg, MA 01420

Any person interested in commenting on this matter may appear at the public hearing or file written comments with the Department not later than the close of business (5:00 p.m.) on February 26, 2020.

For further information on Unitil's petition please call our customer operations center at (888) 301-7700 or submit your request at unitil.com. For additional information regarding the public hearing, contact Jessica Ellis, Hearing Officer, Department of Public Utilities, at (617) 305-3500.

