Gas Leaks are Serious – here’s what you need to know!
A gas leak can be detected by the smell, sight or sound:

**SMELL** – Natural gas is colorless and odorless, but before it reaches you, we add distinctive, pungent odor (a rotten egg or sulfur odor) so you’ll recognize it quickly.

**SIGHT** – You may see dirt or water being blown from the ground or waterways, fire above ground, or vegetation that appears to be dead or dying for no apparent reason.

**SOUND** – You may hear an unusual noise like roaring, hissing or whistling.

**DO NOT** use your cell phone or operate anything that could generate a spark, like turning on a light, appliance, flashlight or power tool in the affected area. **DO NOT** use a lighter, match or candle and **DO NOT** open exterior doors or windows in an attempt to ventilate.

If you suspect a gas leak, leave the area immediately and warn others to stay away. From a safe place, call 911 and contact the Unitil Gas Leak hotline for your location:

- **MA Gas** – 1-866-542-3547
- **NH Gas** – 1-866-900-4115
- **ME Gas** – 1-866-900-4460

Visit [www.unitil.com/gassafety](http://www.unitil.com/gassafety) for more information.