

# AN IMPORTANT MESSAGE FOR NATURAL GAS CUSTOMERS

While Unitil is responsible for gas lines up to and including the meter, customers are responsible for the maintenance of all natural gas lines extending from the meter to and within their homes or businesses. This includes buried gas lines as well as lines above ground that run from the meter to the homes or businesses.

Our natural gas system is governed by Federal regulations, which recommend that customers with natural gas lines buried from the meter to the primary structure should be:

1. Periodically inspected for leaks;
2. Periodically inspected for corrosion if the piping is metallic; and
3. Repaired if any unsafe condition is discovered.

When digging near buried gas piping, the piping should be located in advance and the digging done by hand, not machine. You can find a list of private pipeline locating services on the DigSafe website on this page:  
[www.digsafe.com/private\\_locators.php](http://www.digsafe.com/private_locators.php)

Plumbing or heating contractors can assist you in inspecting and repairing your buried piping.

If natural gas lines are not properly maintained, they may be subject to potential hazards of corrosion and leakage. While the DOT regulations do not require that you inspect or maintain your natural gas service line, Unitil along with the DOT, recommend that you periodically inspect them for corrosion and leaks.



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