

IMPORTANT INFORMATION

UNITIL ENERGY SYSTEMS, INC.
DE 21-030

Statement to Customers Pursuant to PUC 1203.02(c)

On April 2, 2021, Unitil Energy Systems, Inc. ("Unitil") filed with the New Hampshire Public Utilities Commission a proposed increase of approximately 4.4% over the Company's total revenue under present rates. The proposed increase is designed to provide additional revenues in support of the Company's distribution investments and operations. As part of its filing, the Company is requesting a temporary increase of 2.7% to become effective this summer while the Commission reviews Unitil's request. Both requests require Commission review and approval in a proceeding that may last up to a year or more, and the approved increases may be different from what has been requested. Additional information about Unitil's requested delivery rate increases is available below and on the NHPUC's website at: <https://www.puc.nh.gov/Regulatory/Docketbk/2021/21-030.html>

The proposed effects of Unitil's requested changes to rates are shown below. The actual effects of the rate changes will be determined by the Public Utilities Commission.

DOMESTIC DELIVERY SERVICE CUSTOMERS (SCHEDULE D)

Based on Unitil's requested temporary rate increase, residential customers would see an average increase of 2.5% this summer. The projected average increase in monthly bills at the conclusion of the rate proceeding for residential customers on Default Service would be 8.1%.

GENERAL DELIVERY SERVICE CUSTOMERS (SCHEDULE G – G2; G2 KWH METER; AND UNCONTROLLED WATER HEATING/ SPACE HEATING)

The monthly bill impact for a regular general customer will vary based upon demand. Unitil's requested temporary rate increase would result in an average increase in monthly bills of approximately 2.7% this summer. The projected average increase in monthly bills at the conclusion of the rate proceeding for regular general customers on Default Service would be approximately 1.7%.

GENERAL DELIVERY SERVICE CUSTOMERS (SCHEDULE G - G1 LARGE)

The monthly bill impact for a large general customer will vary based upon demand. Unitil's requested temporary rate increase would result in an average increase in monthly bills of approximately 3.2% this summer. The projected average increase in monthly bills at the conclusion of the rate proceeding for large general customers on Default Service is 0.1%.

Continued on reverse.

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OUTDOOR LIGHTING SERVICE CUSTOMERS (SCHEDULE OL)

Unitil's requested temporary rate increase would result in an average increase in monthly bills of approximately 1.4% this summer. The projected average change in monthly bills at the conclusion of the rate proceeding for outdoor lighting customers on Default Service is a decrease of 0.6%.

NEW SERVICES

In its filing, Unitil included several new offerings related to time-based energy rates (TOU), electric vehicle (EV) charging, and light emitting diode (LED) Outdoor Lighting. These offerings include:

DOMESTIC "WHOLE-HOUSE" TOU (TOU-D)

The Domestic "Whole-House" TOU rate is offered to allow residential customers to benefit from time-based energy optimization and includes peak, mid-peak and off-peak rates without the costs of a separate service, and may also include EV charging.

DOMESTIC EV TOU (TOU-EV-D)

The Domestic EV TOU rate is offered to allow separately-metered EV charging at customers' homes, and includes peak, mid-peak and off-peak rates.

SMALL GENERAL SERVICE EV TOU (TOU-EV-G2)

The small general service EV TOU rate is offered to allow businesses, municipalities, and other small general service customers to support EVs by offering options such as charging fleet vehicles, offering EV charging to patrons and customers, and developing publicly available merchant EV charging.

LARGE GENERAL SERVICE EV TOU (TOU-EV-G1)

The "high demand draw" large general service EV TOU rate is offered to provide separately-metered EV charging for customers such as passenger car fleet customers, heavy duty vehicles, or large public charging sites, including clustered Level 2 or Direct Current Fast Chargers.

LED OUTDOOR LIGHTING

The Company is proposing to add LED fixtures to Schedule OL where the Company would purchase, install, and maintain the LED fixtures in the same manner as the legacy lighting fixture types. Customers wanting to purchase their own LED fixtures will still have that option under Schedule LED if they meet the requirements of Schedule LED.



Unitil

energy for life

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