

DEFAULT SERVICE
SCHEDULE DS

AVAILABILITY

This Schedule is for energy supply service only. Customers taking service hereunder must also take service under one of the Company's Delivery Service Schedules.

Default Service shall be available under this Schedule to all Customers, including Customers that return to utility-provided energy supply service after receiving energy supply service from a Competitive Supplier or self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or those Customers whose energy to be provided by a Competitive Supplier or self-supply does not reach the Company's distribution system for any reason.

CHARACTER OF SERVICE

Electricity will be supplied with the same characteristics as specified in the applicable Delivery Service Schedules.

DEFAULT SERVICE CHARGE

The Default Service Charges ("DSC") for each class are specified on Page 74 for the Non-G1 class and Page 75 for the G1 class, Calculation of the Default Service Charge.

DEFAULT SERVICE CHARGE RECONCILIATION

The DSC shall be calculated separately for the Non-G1 (all classes except G1) and the G1 classes. The DSC for each class shall consist of two separate components, a Power Supply Charge and a Renewable Portfolio Standard (RPS) charge. The Power Supply Charge will be comprised of GIS support payments, internal company administrative costs, supply-related working capital, external company legal and administrative costs, a provision for uncollectible accounts attributed to Default Service, and effective July 1, 2014, \$10,000 per year associated with the NHPUC regulatory assessment, plus wholesale supplier charges. For the Non-G1 class, the Power Supply Charge shall be based on a forecast of all Power Supply costs, and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period. The wholesale supplier charge component of the Non-G1 class Power Supply Charge will be determined separately for Domestic (D) customers and for Regular General and Outdoor Lighting (G2, OL) customers. For the G1 class, the Power Supply Charge shall be based on wholesale supplier charges which will be determined at the end of each month, plus a forecast of all remaining Power Supply costs, and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period.

The RPS Charge for each class shall be based on a forecast of the costs to comply with RPS and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period.

The DSC for the Non-G1 class will be calculated on a six month basis and shall be offered as a fixed charge or as a variable charge, as provided below. The G1 class DSC will also be established on a six month basis, with the wholesale supplier charge component of the Power

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DEFAULT SERVICE
SCHEDULE DS (continued)

Supply Charge determined at the end of each month. The G1 class DSC shall be offered as a variable charge only, as provided below.

Separate reconciliation of costs and revenues for the Power Supply Charge and the RPS Charge, for both the Non-G1 and G1 classes, shall be performed on an annual basis effective June 1. For the Power Supply Charge, external company administrative costs will be directly assigned to the Non-G1 or G1 class, as applicable. Costs that are common to both classes will be allocated to those classes based on kWh sales. Costs of uncollectible accounts will be directly assigned to the Non-G1 or G1 class. Default Service costs included in the RPS Charge shall include costs of compliance with the Renewable Portfolio Standard and associated working capital.

Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in THE WALL STREET JOURNAL on the first business day of the month preceding the calendar quarter. If more than one rate is reported, the average of the reported rates shall be used. The Company may file to change the DSC at any time should significant over- or under-recoveries occur or be expected to occur.

Any adjustment to the DSC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five days after the filing of the notice, or such other date as the Commission may authorize.

NON-G1 DEFAULT SERVICE CHARGES

Non-G1 Default Service pricing is available in two forms: fixed and variable. Fixed pricing will remain the same for six months at a time and will be based on the weighted average monthly wholesale price over the six-month period that the Company pays to its Default Service provider(s). Variable pricing will change from month to month reflecting the monthly wholesale price that the Company pays to its Default Service provider(s).

Fixed pricing is available to all Non-G1 Customers except Non-G1 Customers who previously had a Competitive Supplier or self-supply and return to Default Service after the current six month rate period has commenced. New Non-G1 Customers and Non-G1 Customers receiving Default Service will automatically be placed on fixed pricing.

Variable pricing is available to new Non-G1 Customers, Non-G1 Customers who previously had a Competitive Supplier or self-supply and return to Default Service after the current six month rate period has commenced, and existing Non-G1 Customers who notify the Company of their intent to switch options at least two business days prior to the start of the six month rate period.

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DEFAULT SERVICE
SCHEDULE DS (continued)

Non-G1 Customers returning to Default Service from a Competitive Supplier or self-supply will automatically be placed on variable pricing. Non-G1 Customers electing variable pricing or who were placed on variable pricing after returning from a Competitive Supplier or self-supply will not have the opportunity to switch back to fixed pricing until the subsequent six month rate period. Non-G1 Customers wishing to switch back to fixed pricing may do so by notifying the Company at least two business days prior to the start of the subsequent six month period.

G1 DEFAULT SERVICE CHARGES

G1 Default Service pricing is available to all G1 customers as a variable charge only. The G1 Default Service Charge will change monthly, reflecting variations in the wholesale supply charges. The wholesale supply charges included in the Power Supply Charge will be determined as the sum of the average ISO-New England real time hourly locational marginal prices for the New Hampshire load zone, weighted by the wholesale hourly kWh volumes of the Company's G1 Default Service customers, and charges for capacity, ancillary services, and other supplier costs established through a competitive bidding process.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

There is no specified term for service hereunder. Switching between optional energy supply services shall be in accordance with provisions contained in the schedules for such services.

SWITCHING TO A COMPETITIVE SUPPLIER OR SELF-SUPPLY

A. On Next Scheduled Meter Read Date

The Company will normally switch a Customer to a Competitive Supplier or self-supply upon request of a Customer as of the next scheduled meter read, provided that notice of the change to a Competitive Supplier or self-supply was received by the Company not less than two business days before that next scheduled meter read date. There shall be no charge for switching from Default Service to a Competitive Supplier or self-supply if such a notice is given.

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B. Prior to the Next Scheduled Meter Read Date

If switching to a Competitive Supplier or self-supply before the next scheduled meter read is requested, the Company at its sole discretion and upon agreement by the Customer to pay the applicable fee pursuant to Section II. 10 of the Terms and Conditions for Distribution Service, will terminate Default Service with an unscheduled meter read.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Authorized by NHPUC Order No. 24,682 in Case No. DE 06-123 dated October 23, 2006

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RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM
AND C&I DEFAULT SERVICE CPP PILOT PROGRAM
SCHEDULE DS-P

PURPOSE

This Schedule is for the purpose of implementing Time of Use and/or Critical Peak Period Default Service Rates through a Pilot Program for June 1, 2011 through August 31, 2011.

AVAILABILITY

Service is available under the Residential Default Service TOU/CPP Pilot Program for customers on rate Schedule D, Domestic Delivery Service who have central air conditioning and who choose to participate in this Pilot Program and are not receiving Generation Service from a Competitive Supplier. Service is available under the C&I Default Service CPP Pilot Program for customers on rate Schedule G, Regular General Service G2 who choose to participate in this Pilot Program and are not receiving Generation Service from a Competitive Supplier.

RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM CHARGES – MONTHLY

The Charges for Default Service under this Schedule are shown below:

Default Service Charges*:

Off-Peak kWh	\$0.05131 per kWh
On-Peak kWh	\$0.08487 per kWh
Critical Peak kWh	\$0.61494 per kWh

C&I DEFAULT SERVICE CPP PILOT PROGRAM CHARGES – MONTHLY

The Charges for Default Service under this Schedule are shown below:

Default Service Charges*:

All Non Critical Peak kWh	\$0.05983 per kWh
Critical Peak kWh	\$0.52490 per kWh

* These charges are calculated based on the non-G1 Fixed Default Service Power Supply charge of \$0.07094 per kWh and also include the Fixed Renewable Portfolio Standard Charge of \$0.00180 per kWh, both of which were effective May 1, 2011.

For the purposes of billing under the DS-P rates, “On-Peak” is defined to be between the hours of 12:00 P.M. and 6:00 P.M. (local time) for all non-holiday weekdays, Monday through Friday. "Off-Peak" is defined to be between the hours of 6:00 P.M. and 12:00 A.M. (local time) and between the hours of 12:00 A.M. and 12:00 P.M. (local time) during non-holiday weekdays and all-day for weekends, Saturday and Sunday, and all-day for official Federal and New

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RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM
AND C&I DEFAULT SERVICE CPP PILOT PROGRAM
SCHEDULE DS-P (continued)

Hampshire holidays that occur on a weekday. “Critical Peak” is defined to be between the hours of 12:00 P.M. and 6:00 P.M. (local time) for non-holiday weekdays, Monday through Friday, on those dates which are initiated by the Company. A minimum of 2 and a maximum of 8 critical peak day events will be called during the term of this Pilot.

CRITICAL PEAK DAY NOTIFICATION

Customers will be notified of when a Critical Peak Day will occur through a variety of methods which may include the internet notification, voice messages, or text messages. Notification will be given by 3:00 P.M. of the day preceding the event.

TERM OF CONTRACT

The term of contract under this Schedule shall be for the three month period June 1, 2011 to August 31, 2011. Upon completion of the program, Customers will return to the appropriate Fixed or Variable Default Service Charges, whichever the Customer received prior to participation in the Pilot.

DEFAULT SERVICE TERMS AND CONDITIONS

The Company’s Default Service Tariff, Schedule DS, in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this Schedule.

TERMS AND CONDITIONS

The Company's Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this Schedule.

COST RECOVERY

The incremental costs of the design, implementation, and analysis and reporting of the Residential Default Service TOU/CPP Pilot Program and the C&I Default Service CPP Pilot Program shall be recovered in the Company’s Non-G1 Default Service Charge over one year, commencing with the Default Service rate period beginning on November 1, 2011. Cost information will be filed 60 days in advance. Incremental costs shall include such items as consultant costs, contractor costs, external programmer costs and equipment costs that are directly related to the Residential Default Service TOU/CPP Pilot Program and the C&I Default Service CPP Pilot Program. Costs associated with existing internal resources shall not be considered incremental.

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CALCULATION OF THE DEFAULT SERVICE CHARGE

Non-G1 Class Default Service:

	<u>Jun-19</u>	<u>Jul-19</u>	<u>Aug-19</u>	<u>Sep-19</u>	<u>Oct-19</u>	<u>Nov-19</u>	<u>Total</u>
<i>Power Supply Charge</i>							
<u>Residential Class</u>							
1 Reconciliation	(\$47,414)	(\$65,454)	(\$70,611)	(\$54,852)	(\$55,562)	(\$49,737)	(\$343,630)
2 Total Costs	\$2,408,295	\$3,496,382	\$3,128,904	\$2,581,527	\$2,614,687	\$2,697,146	\$16,926,942
3 Reconciliation plus Total Costs (L.1 + L.2)	\$2,360,881	\$3,430,928	\$3,058,293	\$2,526,675	\$2,559,125	\$2,647,409	\$16,583,311
4 kWh Purchases	<u>31,509,144</u>	<u>43,498,146</u>	<u>46,925,177</u>	<u>36,452,359</u>	<u>36,923,994</u>	<u>33,053,245</u>	<u>228,362,066</u>
5 Total, Before Losses (L.3 / L.4)	\$0.07493	\$0.07888	\$0.06517	\$0.06931	\$0.06931	\$0.08010	\$0.07262
6 Losses	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>
Total Retail Rate - Residential Variable Power Supply Charge (L.5 * (1+L.6))	\$0.07972	\$0.08392	\$0.06934	\$0.07375	\$0.07374	\$0.08522	
8 Total Retail Rate - Residential Fixed Power Supply Charge (L.5 * (1+L.6))							\$0.07727
<u>G2 and OL Class</u>							
9 Reconciliation	(\$22,834)	(\$28,390)	(\$30,217)	(\$24,723)	(\$27,194)	(\$22,619)	(\$155,978)
10 Total Costs	\$989,505	\$1,445,851	\$1,296,935	\$1,084,490	\$904,382	\$1,141,148	\$6,862,312
11 Reconciliation plus Total Costs (L.9 + L.10)	\$966,671	\$1,417,461	\$1,266,718	\$1,059,767	\$877,188	\$1,118,529	\$6,706,334
12 kWh Purchases	<u>15,171,431</u>	<u>18,863,021</u>	<u>20,076,830</u>	<u>16,426,885</u>	<u>18,068,617</u>	<u>15,028,943</u>	<u>103,635,726</u>
13 Total, Before Losses (L.11 / L.12)	\$0.06372	\$0.07514	\$0.06309	\$0.06451	\$0.04855	\$0.07442	\$0.06471
14 Losses	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>
Total Retail Rate - G2 and OL Variable Power Supply Charge (L.13 * (1+L.14))	\$0.06779	\$0.07995	\$0.06713	\$0.06864	\$0.05165	\$0.07919	
16 Total Retail Rate - G2 and OL Fixed Power Supply Charge (L.13 * (1+L.14))							\$0.06885

<i>Renewable Portfolio Standard (RPS) Charge</i>							
17 Reconciliation	(\$145,933)	(\$194,953)	(\$209,462)	(\$165,311)	(\$171,918)	(\$150,314)	(\$1,037,891)
18 Total Costs	<u>\$140,077</u>	<u>\$187,128</u>	<u>\$201,054</u>	<u>\$158,676</u>	<u>\$165,020</u>	<u>\$144,282</u>	<u>\$996,238</u>
19 Reconciliation plus Total Costs (L.17 + L.18)	(\$5,855)	(\$7,825)	(\$8,408)	(\$6,634)	(\$6,897)	(\$6,032)	(\$41,653)
20 kWh Purchases	<u>46,680,575</u>	<u>62,361,168</u>	<u>67,002,007</u>	<u>52,879,245</u>	<u>54,992,611</u>	<u>48,082,188</u>	<u>331,997,793</u>
21 Total, Before Losses (L.19 / L.20)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)
22 Losses	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>	<u>6.40%</u>
23 Total Retail Rate - Variable RPS Charge (L.21 * (1+L.22))	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)	(\$0.00013)
24 Total Retail Rate - Fixed RPS Charge (L.21 * (1+L.22))							(\$0.00013)

<i>TOTAL DEFAULT SERVICE CHARGE</i>							
25 Total Retail Rate - Residential Variable Default Service Charge (L.7 + L.23)	\$0.07959	\$0.08379	\$0.06921	\$0.07362	\$0.07361	\$0.08509	
26 Total Retail Rate - Residential Fixed Default Service Charge (L.8+L.24)							\$0.07714
27 Total Retail Rate - G2 and OL Variable Default Service Charge (L.15 + L.23)	\$0.06766	\$0.07982	\$0.06700	\$0.06851	\$0.05152	\$0.07906	
28 Total Retail Rate - G2 and OL Fixed Default Service Charge (L.16+L.24)							\$0.06872

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CALCULATION OF THE DEFAULT SERVICE CHARGE

G1 Class Default Service:

	<u>Jun-19</u>	<u>Jul-19</u>	<u>Aug-19</u>	<u>Sep-19</u>	<u>Oct-19</u>	<u>Nov-19</u>	<u>Total</u>
<i>Power Supply Charge</i>							
1 Reconciliation							(\$1,576)
2 Total Costs excl. wholesale supplier charge							<u>\$24,908</u>
3 Reconciliation plus Total Costs excl. wholesale supplier charge (L.1 + L.2)							\$23,332
4 kWh Purchases							<u>23,008,856</u>
5 Total, Before Losses (L.3 / L.4)							\$0.00101
6 Losses							<u>4.591%</u>
7 Power Supply Charge excl. wholesale supplier charge (L.5 * (1+L.6)) (2)	\$0.00106	\$0.00106	\$0.00106	\$0.00106	\$0.00106	\$0.00106	\$0.00106
8a Wholesale Supplier Charge	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	
8b Losses	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	
8 Retail Rate - Wholesale Supplier Charge (L.8a * (1+L.8b))	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	
9 Total Retail Rate - Power Supply Charge (L.7 + L.8)	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	
<i>Renewable Portfolio Standard (RPS) Charge</i>							
10 Reconciliation	(\$12,099)	(\$13,876)	(\$13,174)	(\$12,515)	(\$12,622)	(\$10,922)	(\$75,208)
11 Total Costs	<u>\$11,283</u>	<u>\$12,940</u>	<u>\$12,286</u>	<u>\$11,671</u>	<u>\$11,771</u>	<u>\$10,186</u>	<u>\$70,138</u>
12 Reconciliation plus Total Costs (L.10+ L.11)	(\$816)	(\$936)	(\$888)	(\$844)	(\$851)	(\$736)	(\$5,071)
13 kWh Purchases	<u>3,701,568</u>	<u>4,245,116</u>	<u>4,030,393</u>	<u>3,828,806</u>	<u>3,861,455</u>	<u>3,341,517</u>	23,008,856
14 Total, Before Losses (L.12 / L.13)	(\$0.00022)	(\$0.00022)	(\$0.00022)	(\$0.00022)	(\$0.00022)	(\$0.00022)	
15 Losses	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	<u>4.591%</u>	
16 Total Retail Rate - RPS Charge (L.14 * (1+L.15))	(\$0.00023)	(\$0.00023)	(\$0.00023)	(\$0.00023)	(\$0.00023)	(\$0.00023)	
<i>TOTAL DEFAULT SERVICE CHARGE</i>							
17 Total Retail Rate - Default Service Charge (L.9 + L.16)	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	

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