Competitive Suppliers Option
You may wish to shop the competitive market. We encourage you to compare the Competitive Suppliers' options to the Basic Service options from Unitil. In addition to price, other service offerings may be of value to you. The length and terms of your contract with your supplier, as well as billing, payment, deposit, warranty, and other information are also important to review. You may also access a current list of Licensed Competitive Power Suppliers by calling Unitil's Customer Service Center at **1-888-301-7700** or by visiting our web site: **unitil.com**.

Keep in mind that not all licensed suppliers are available to serve all customers. Although the opportunities may be different for different types of customers, be mindful that different competitive supply opportunities may become available at various times. Therefore, check periodically at the phone number or web site below to stay current on competitive suppliers in Massachusetts.

If you choose a Competitive Power Supplier, the supplier's prices will go into effect on your next scheduled meter reading date, provided Unitil had notice of this change at least two business days prior to your next scheduled meter reading date. Your next scheduled meter reading date appears on your electric bill.

Where Can You Get More Information?
If you have questions about your electric service, please call Unitil at **1-888-301-7700**. Our customer service representatives are available Monday-Friday 7 am to 7 pm. We have automated customer service 24 hours/day, 7 days a week.

Also, the Massachusetts Department of Public Utilities has developed a website to assist consumers in shopping for electric supply products: **www.energyswitchma.gov.** If you have a grievance, you may contact the Massachusetts Department of Public Utilities at **1-877-886-5066.**

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Important Information about **Electric Basic Service Prices**

Proposed August 2026

The availability of Basic Service ensures that no one will ever be without a supplier of electricity. To provide Basic Service, your electric company must solicit bids from competitive electricity suppliers and then enter into a contract to purchase electricity from one or more of those suppliers. The price paid by your electric company for electricity reflects current market pricing. In the event that the Company is not able to finalize a contract to supply electricity the Company will meet its supply obligations with alternative proposals as approved by the Department of Public Utilities.

Over time, market prices change depending on a number of factors, including the amount of supply and demand for electricity. These prices fluctuate similar to the ways home heating oil, gasoline, and some grocery prices fluctuate. The price for Basic Service will closely indicate the cost of providing the service to you. As a Basic Service customer, however, you will have pricing options available to you.

Municipal Aggregation
Many communities in Unitil's service area have approved municipal aggregation plans whereby the city or town manages electricity supply purchases on behalf of their residents. Generally, if your city or town offers a municipal aggregation this will be your power supply option unless you decide not to participate by "opting out". The terms of service and price for municipal aggregation supply are communicated to you directly from your city or town, if applicable. If you do not receive your power supply as part of a municipal aggregation plan, then in addition to Basic Service, you also have the option of choosing a competitive supplier.

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Important Information about **Electric Basic Service Prices**

As described in this pamphlet, Electric Basic Service customers in rate classes RD-1, RD-2, HP RES, HP RES LI, GD-1, GD-2, GD-4, GD-5, SD, and SDC have two pricing options – a monthly price and a fixed price. The fixed price option is calculated based on the monthly price, and is provided for those customers who seek the convenience of having a more stable electric bill. GD-3 customers will receive a monthly price for the period August 1, 2026 through January 31, 2027. Since the monthly price for GD-3 customers is calculated based on hourly wholesale prices, the price will not be known until the end of the calendar month.

Monthly Basic Service Prices (per kWh)

Rate Classes	Aug 2026	Sept 2026	Oct 2026	Nov 2026	Dec 2026	Jan 2027
Residential Schedules RD-1, RD-2, HP RES, HP RES LI	$0.13379	$0.11931	$0.12330	$0.14623	$0.24897	$0.31010
Small General Service Schedule GD-1	$0.13379	$0.11931	$0.12330	$0.14623	$0.24897	$0.31010
Regular General Service & Outdoor Lighting Schedules GD-2, GD-4, GD-5, SD, SDC	$0.13108	$0.11448	$0.11604	$0.13961	$0.24542	$0.30639

- Basic Service customers have the option of paying the monthly prices (shown above) or a fixed price (below) that will remain the same between February 1, 2026 through July 31, 2026 for customers in rate classes RD-1, RD-2, HP RES, HP RES LI, GD-1, GD-2, GD-4, GD-5, SD, and SDC. The fixed price is based on the average price over the designated period.

Fixed Basic Service Prices (per kWh)

Customer Group	Rate Classes	Aug 27 - Jan 2027	Aug 27 - Jan 2027
Residential	RD-1, RD-2, HP RES, HP RES LI	$0.18921 per kWh	
Residential Electric Vehicle	Schedule EV-RES		$0.17597 per Off-Peak kWh $0.19593 per Mid-Peak kWh $0.22217 per On-Peak kWh
Small General Service	GD-1	$0.18921 per kWh	
Regular General Service & Outdoor Lighting Schedules	GD-2, GD-4, GD-5, SD, SDC	$0.17719 per kWh	

- All Residential (RD-1, RD-2, HP RES, HP RES LI) and Small General Service (GD-1) customers are automatically placed on this fixed price. You are allowed to change to the monthly price. However, you may make this change only once.
- All Regular General Service & Outdoor Lighting (GD-2, GD-4, GD-5, SD, SDC) customers are automatically placed on the monthly price. You are allowed to change to the fixed price. However, you may make this change only once.
- Depending on your usage patterns, your costs may be lower with one option than the other. Your costs are affected by use of major appliances such as air conditioners or electric space heating during certain months when the monthly prices may be higher.
- All rates include the current Basic Service Costs Adder (BSCA) of $0.00991/kWh.
- For up-to-date information on this and other future Basic Service price changes, call Unitil at 1-888-301-7700. Basic Service price information is also available on our web site at: unitil.com.