

FITCHBURG GAS AND ELECTRIC LIGHT COMPANY

RESIDENTIAL HEAT PUMP SERVICE

SCHEDULE HP-RESAVAILABILITY

Service under this schedule is available to customers who qualify for residential delivery service under Schedule RD-1 who have an eligible device that is used to heat or supplement another heat source for their home or part of their home by transferring thermal energy from the outside with the use of the refrigeration cycle.

CHARACTER OF SERVICE

Heat pump service shall be connected by means of an approved circuit. Electricity will normally be delivered at 120/240 volts using three wire, single phase service and limited to 200 Amps at 240 volts. In some areas service may be 120/208 volts.

DELIVERY SERVICE CHARGES – MONTHLY

Customer Charge: As per Schedule SR as in effect from time to time

Distribution Charge:

May - Oct All kWh As per Schedule SR as in effect from time to time

Nov - Apr All kWh As per Schedule SR as in effect from time to time

Internal Transmission Charge:

All kWh As per Schedule SR as in effect from time to time

MINIMUM CHARGE

The minimum charge shall be the Customer Charge.

ADJUSTMENTS

The Delivery Service Charges under this Schedule shall be adjusted from time to time to reflect the following:

Energy Efficiency Charge - Schedule EEC

Energy Efficiency Reconciliation Factor - Schedule EEC

Internal Transmission Service Cost Adjustment - Schedule ITSCA

External Transmission Charge - Schedule ETC

Renewable Resource Charge - Schedule RRC

FITCHBURG GAS AND ELECTRIC LIGHT COMPANY

RESIDENTIAL HEAT PUMP SERVICE

SCHEDULE HP-RES (Continued)

Basic Service Adjustment - Schedule BSA

Pension/PBOP Adjustment Factor - Schedule PAF

Net Metering Recovery Surcharge - Schedule NM

Revenue Decoupling Adjustment Factor - Schedule RDAC

Attorney General Consultant Expense Factor - Schedule AGCEF

Long-Term Renewable Energy Contract Adjustment Factor - Schedule LTRCA

Residential Assistance Adjustment Clause - Schedule RAAC

Capital Cost Adjustment - Schedule CCA

Solar Cost Adjustment - Schedule SCA

Solar Massachusetts Renewable Target - Schedule SP

Storm Reserve Adjustment Factor - Schedule SRAC

Grid Modernization Factor - Schedule GMF

Exogenous Cost Adjustment Factor – Schedule ECAF

For billing purposes, the Pension/PBOP Adjustment Factor, Revenue Decoupling Adjustment Factor, Attorney General Consultant Expense Factor, Long-Term Renewable Energy Contract Adjustment Factor, Residential Assistance Adjustment Clause, Capital Cost Adjustment, Solar Cost Adjustment, Storm Reserve Adjustment Factor, Grid Modernization Factor, Exogenous Cost Adjustment Factor and Basic Service Adjustment will be included in the Distribution Charge. The Internal Transmission Service Cost Adjustment and External Transmission Charge will be added to the Internal Transmission Charge and billed as the Transmission Charge. The Energy Efficiency Charge including the Energy Efficiency Reconciliation Factor, Net Metering Recovery Surcharge, Renewable Resource Charge and Solar Massachusetts Renewable Target will each be included as separate items on the bill.

Distribution rates shall also be adjusted by the Performance Based Revenue Adjustment – Schedule PBRA, annually.

FITCHBURG GAS AND ELECTRIC LIGHT COMPANY

RESIDENTIAL HEAT PUMP SERVICE

SCHEDULE HP-RES (Continued)

SPECIAL CONDITIONS

Proof of Heat Pump Utilization and Ownership:

Service under this rate will be contingent on customer affirming ownership of a heat pump installed at the service location.

PAYMENT

Bills are net and due upon presentation.

FARM CREDIT

Customers who qualify as persons or corporations engaged in the business of agriculture or farming, as defined pursuant to section 1A of Chapter 128 of the General Laws, shall receive a credit of ten percent from the otherwise applicable rates. The credit shall be based on full Delivery Service rates plus the Basic Service rate, if applicable. The credit will be recalculated as required to maintain the ten percent discount from these rates as in effect from time to time.

TERM OF CONTRACT

The term of contract under this Schedule shall be for an initial period of at least one year, and shall continue in effect thereafter until canceled by either party upon at least 30 days written notice.

TERMS AND CONDITIONS

The Company's Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this Schedule.