

The Home Energy Assistance Program



The Home Energy Assistance Program

(HEAP) provides money to help income eligible homeowners and renters pay heating costs. In addition, customers approved for HEAP also receive a discounted rate for their gas service.

Who is eligible?

Qualifications for the HEAP program have recently changed. The amount of help you may receive from HEAP is based on your household size, income, and other factors. You may still apply for HEAP even if heat is part of your rent.

Additional information about the HEAP program – including eligibility requirements – can be obtained at mainehousing.org or from one of the following community action agencies:

Community Concepts, Inc. 800-866-5588
Androscoggin & Oxford County Residents

Opportunity Alliance 877-429-6884
Cumberland County Residents

York County Community Action Corp.
800-965-5762
York County Residents

Don't wait to apply. Agencies have updated their procedures with your safety in mind. Please call them for application information.



How Do You Enroll in HEAP?

To expedite your application, be prepared to provide the following:

- Names and social security numbers of all people living in your household.
- Proof of gross household income for the last 30 days/1 month or 12 months (wages, social security, unemployment, pension, and disability payments are all considered to be income).
- Proof of present address (for example, a rent receipt, lease, deed, or property tax bill).
- Recent copies of your energy and utility bills.

Discount Rate

Once Unitil receives confirmation from MaineHousing that your application for HEAP is approved, you will receive a 30% discount for your gas service. The discounted rate is not retroactive, but is effective for the next 12 months and will make future bills more affordable. Apply even if you are over income limits because some expenses may be deducted.

2024-2025 Eligibility Guidelines*

Household Size	Annual Income	Household Size	Annual Income
1	\$35,336	6	\$89,700
2	\$46,209	7	\$91,739
3	\$57,082	8	\$93,777
4	\$67,995	9	\$95,816
5	\$78,827	10	\$97,855

If your household is larger than ten people, please contact your local community action agency or visit mainehousing.org for additional eligibility guidelines.

**There are many adjustments to your income made through the application process. Apply even if over income limits.*

