



SAVE ENERGY WITHOUT DIMMING HOLIDAY CHEER



The holiday season can be a bit of Grinch when it comes to the sneaky ways it steals our energy and shrinks our wallets. But with a little help, you can keep Whoville singing all season

long! Unitil.com is packed with practical tips to keep your household happy this holiday. Visit [UNITIL.COM/HOLIDAY-ENERGY](https://unitil.com/holiday-energy) and learn more about how to:

KEEP SHINING

If you haven't made the switch yet from those decade-old incandescent bulbs, this is a great season to look at going to LED bulbs. LEDs use up to 90% less energy than incandescent light bulbs, and they look great all around the house.

STAY COZY

Heating alone is responsible for more than 40% of home energy use, so now is a good time to take a look at some practical cold weather tips and take charge of your energy use. Simple things like using insulated curtains and closing off rooms that aren't in use can make a difference.

COOK CREATIVELY

Did you know cooking a meal in a toaster oven or air fryer can save as much as 50% of the energy used to cook the same meal in a conventional electric oven? Slow cookers and Instant Pots also use very little electricity.

CHOOSE WISELY

Have you ever received a flyer or solicitation in the mail asking if you'd like to switch to another energy provider? It's important to know you have options—and to understand what these options mean. Visit [UNITIL.COM/THIRD-PARTY-SUPPLIERS](https://unitil.com/third-party-suppliers) to learn more.



Storm Preparedness

BUILDING AN EMERGENCY KIT

Give yourself the gift of peace of mind this season! Below you'll find a list of must-haves that will help keep your family safe and comfortable in the event of a power outage.

- Bottled water—Red Cross recommends one gallon per person per day.
- Non-perishable food and canned goods. And don't forget the manual can opener!
- Flashlight
- A hand-crank weather radio/flashlight combo doesn't require batteries (some models have USB ports for charging cell phones).
- Cash and change-in the event that point-of-sale machines and ATMs are down.
- First-aid supplies, including any necessary medications, bandages, antibiotic ointment, and disinfecting wipes.
- Emergency phone numbers—you may not be able to access your contacts on your cell phone.
- Car charger for portable electronic devices—even a fully charged cell phone will need to be recharged eventually.
- Extra blankets or sleeping bags—emergency blankets can trap 90 percent of body heat and take up very little space.
- Warm coats, hats, and mittens for all members of your household.
- Multitool—use the pliers to turn off utilities, and tweezers are handy for first aid.

Visit [UNITIL.COM/STORM-KIT](https://unitil.com/storm-kit) to learn more.



CALL BEFORE YOU CLEAR YOUR SEWER LINE!

If your sewer line is blocked, do not try to clear the blockage—it could result in a serious accident. A blocked sewer line may be the result of another utility line (gas, electric, telecommunications) accidentally cross boring through the sewer line (a cross bore is an unsafe intersection of two different utility lines).

- 1 Call Unitil's gas emergency number: MA 1-866-542-3547, NH 1-866-900-4115 or ME 1-866-900-4460 and request immediate assistance. Unitil will dispatch a technician to meet with you and locate the gas pipeline.
- 2 If you suspect or discover that the blockage is caused by a cross bore, please do NOT attempt to clear the blockage with a mechanical device. Please call us for assistance.

To learn more, visit [UNITIL.COM/SEWER-LINE](https://www.unitil.com/sewer-line)

Holiday Lighting Safety

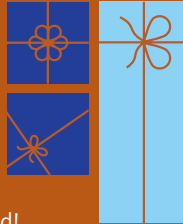


KEEP YOUR HOME MERRY & BRIGHT

As you decorate your home this season, remember these tips to keep things festive and safe:

- ✓ Always check your lights to be sure you are using the right kind! Some strands aren't waterproof and aren't safe for outdoor use, while outdoor lights may get too hot for indoors.
- ✓ Make sure all cords, lights, and decorations carry the "UL" label, meaning they have been safety tested.
- ✓ Use a sturdy ladder and have a partner assist you when decorating at higher heights.
- ✓ Be mindful of any overhead power lines, staying at least ten feet away from those connected to your home.
- ✓ Never nail or staple through electrical wires or attach lights to a metal fence.
- ✓ Always turn off lights before leaving home or going to bed.

For more safety tips, visit [UNITIL.COM/HOLIDAY-LIGHTS](https://www.unitil.com/holiday-lights)



VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

[UNITIL.COM/OUTAGE-CENTER](https://www.unitil.com/outage-center)



GAS EMERGENCIES ARE SERIOUS. If you suspect a leak or have a gas emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS:	MAINE:	NEW HAMPSHIRE:
1-866-542-3547	1-866-900-4460	1-866-900-4115



Report an electric outage at [UNITIL.COM/REPORT-OUTAGE](https://www.unitil.com/report-outage) or call us toll free at **1-888-301-7700**.

MY Unitil

We're here to provide direct assistance to customers in need, so please don't go it alone!



ENERGY SAVING PROGRAMS

can help reduce costs. State programs, rebates, and contractor services are available to encourage the installation of energy saving home improvements in our customer's homes.

To learn more, go to [MASSSAVE.COM](https://www.masssave.com), [NHSAVES.COM](https://www.nhsaves.com) or [EFFICIENCYMAINE.COM](https://www.energymaine.com).

RESIDENTIAL ASSISTANCE PROGRAMS

are available through local and state organizations in our service areas, and offer highly supportive programs, such as Federal Fuel Assistance, weatherization programs, and home energy assistance for qualified customers.

LOW INCOME DISCOUNT

Depending on the size of your family and your combined gross annual income, you may be eligible to receive a discounted rate for your Unitil gas and electric service.

Learn more about all of our assistance programs by visiting our website: [UNITIL.COM/ASSISTANCE](https://www.unitil.com/assistance)

Visit the Outage Map online at: [UNITIL.COM/MAP](https://www.unitil.com/map)

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.



Follow us on X for real-time outage updates.

[TWITTER.COM/UNITIL](https://twitter.com/unitil)



Like us on Facebook to get useful tips and information.

[FACEBOOK.COM/UNITIL](https://facebook.com/unitil)



General Customer Service Inquiries

CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: [UNITIL.COM/CONTACT](https://www.unitil.com/contact)

