

PREPARE FOR THE UNEXPECTED



SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

All across the nation, communities are experiencing unprecedented impacts from extreme weather events – from wildfires and scorching temps, to devastating flooding. The Ready Campaign ([ready.gov](https://www.ready.gov)) was launched in 2003 as a national public service initiative designed to promote preparedness in the face of natural and man-made disasters. [Ready.gov](https://www.ready.gov) provides a number of resources to help you:

Stay Connected:

In an emergency, communication is key and often the first real challenge families face, but there are ways to get crucial information in an emergency. From opting into local and municipal email or text alerts to downloading apps sponsored by FEMA and the Red Cross, staying informed can make all the difference in knowing when to take action.

Plan Ahead:

The [ready.gov](https://www.ready.gov) site will also give you tips on establishing ground rules for your family in case you aren't able to communicate during an emergency event. This can include how to get in touch with each other, where to meet if your neighborhood is evacuated, and how to get out of your house in the event of a fire.

Stock Up:

It's essential to re-evaluate your emergency kit once a year. A basic emergency kit should include three days' worth of essentials for each family member (don't forget pets!), including food, water, medications, tools, sanitation, and first aid supplies. An annual check reminds you to stock up on nonperishables when they're easily available. In an emergency, even if supermarkets and pharmacies are open, supply chain issues can affect the availability of some items. And remember to keep a small amount of cash on hand in the event that a power outage renders point-of-sale machines and ATMs unusable.



**TO LEARN MORE WAYS TO STAY PREPARED,
VISIT [UNITIL.COM/PREPAREDNESS-MONTH](https://www.unitil.com/preparedness-month)**



DO YOU QUALIFY FOR A DISCOUNT RATE?

Now is a great time to visit our site to see what resources may be available to help you through the winter season. Depending on your income, you may qualify for real savings!

Safety First

NATURAL GAS SAFETY AROUND THE HOME

Practicing gas safety right at home is important for you and your family. Here are a few reminders:

- Keep your hot water tank around 120 degrees Fahrenheit. Some baths and showers can be way too hot, especially for the little ones!
- Never store flammable liquids near a stove or furnace and never clean your natural gas appliances with gasoline.
- Never hang or lean items on gas pipes. Get regular inspections of your gas equipment and appliances to keep them safe and reliable.



VISIT UNITIL.COM/NATURAL-GAS-HOME-SAFETY FOR MORE INFORMATION

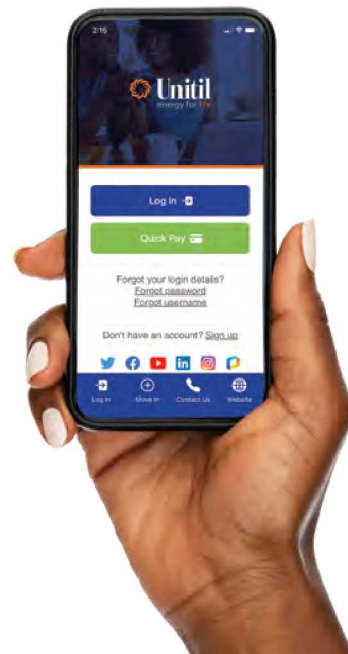
THERE'S AN APP FOR THAT! Check out the MyUnitil Mobile App

We recently introduced a whole new way to manage your Unitil account. Our MyUnitil mobile app offers a convenient and secure way to access your account on the go. With just a few taps, you can easily view your account balance, change your notification preferences, make a payment, view your payment history, and even check out your energy usage.

Visit the **APPLE APP STORE** or **GOOGLE PLAY STORE** on your mobile device and search for "MyUnitil" to download the app today!



For more information, check out this video!



VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

UNITIL.COM/OUTAGE-CENTER



GAS EMERGENCIES ARE SERIOUS. If you suspect a leak or have a gas emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS: 1-866-542-3547 **MAINE:** 1-866-900-4460 **NEW HAMPSHIRE:** 1-866-900-4115



Report an electric outage at UNITIL.COM/REPORT-OUTAGE or call us toll free at **1-888-301-7700**.

Visit the Outage Map online at:
UNITIL.COM/MAP

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.



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TWITTER.COM/UNITIL



Like us on Facebook to get useful tips and information.
FACEBOOK.COM/UNITIL



General Customer Service Inquiries
CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: UNITIL.COM/CONTACT



Know what's below.
Call 811 before you dig.

