

R2

Residential Heat Rate

This rate is for residential customers heating with gas.

Effective July 1, 2026

				<i>Low Income Discount</i>	
Customer Charge		\$33.87	per meter per month	-\$10.16	per meter per month
Distribution Rate¹	First 40 therms @	\$0.8239	per therm	-\$0.2472	per therm
Distribution Rate¹	Excess 40 therms @	\$0.5699	per therm	-\$0.1710	per therm
Energy Response Cost Rate	All therms @	\$0.0017	per therm	-\$0.0005	per therm
EERA Rate	All therms @	-\$0.0060	per therm	\$0.0018	per therm
Targeted Area Build-out Charge - Sanford²	All therms @	\$0.1009	per therm	-\$0.0303	per therm
1 The distribution charge includes a Residential Low Income Program rate of \$0.0017 per therm 2 Only applicable to customers located in targeted areas of Sanford Maine					
Supplier Service					
Cost of Gas		\$0.3738	per therm	-\$0.1121	per therm

R1

Residential Non-Heat Rate

This rate is for residential customers not heating with gas.

Effective July 1, 2026

				<i>Low Income Discount</i>	
Customer Charge		\$33.87	per meter per month	-\$10.16	per meter per month
Distribution Rate¹	First 40 therms @	\$1.3560	per therm	-\$0.4068	per therm
Distribution Rate¹	Excess 40 therms @	\$0.4790	per therm	-\$0.1437	per therm
Energy Response Cost Rate	All therms @	\$0.0017	per therm	-\$0.0005	per therm
EERA Rate	All therms @	-\$0.0060	per therm	\$0.0018	per therm
Targeted Area Build-out Charge - Sanford²	All therms @	\$0.2093	per therm	-\$0.0628	per therm
1 The distribution charge includes a Residential Low Income Program rate of \$0.0017 per therm 2 Only applicable to customers located in targeted areas of Sanford Maine					
Supplier Service					
Cost of Gas		\$0.3738	per therm	-\$0.1121	per therm

Glossary of Terms & Definitions

Gas Service

CCF: the basic measurement of the gas you used. Natural gas is measured by volume. One ccf equals one hundred cubic feet of gas.

Competitive Supplier Charge (for business customers): The charge for gas you purchased from a competitive supplier.

Cost of Gas: The cost of the natural gas we supply to you, if you have not chosen another supplier. This charge includes the cost we pay for the gas, the cost of interstate transportation, and our cost of storing the gas.

Customer Charge: The costs of providing services such as metering, billing and account maintenance. These are fixed costs and are not affected by the amount of natural gas you use.

Distribution Charge: The cost of delivering natural gas through our pipes to your home or business. It includes our investment in, and maintenance of, pipe and other equipment that makes gas delivery possible.

Energy Efficiency Rate Assessment (EERA): Recovers the amount to fund the natural gas conservation fund.

Environmental Response Cost: The costs of environmental remediation programs.

Low Income Discount Program (for residential customers only): Customers taking service under the Residential rate may be eligible to receive a 30% discount on delivery and gas supply rates. This discount will apply to all customers identified by the Maine State Housing Authority as eligible for LIHEAP. Once enrolled, customers will receive the discount for 12 consecutive months.

Targeted Area Build-out ("TAB") Charge: Recovers cost to build out and extend the Company's delivery system to new customers located in a targeted area of Sanford, Maine. The TAB Charge will be reflected in the Distribution Charge on the customer's bill.

Therm: The basic measurement of the heat content of the gas you used. We bill you on the number of therms of natural gas used. The therm factor converts the volume of gas used from ccf to therms. One therm equals 100,000 BTUs (British Thermal Units).

Terms of Payment: Bills are rendered net and are due and payable upon presentation. A late charge of 0.949% per month or 12.0% per annum will be assessed on all balances that remain unpaid at the end of each billing period, said period to be no less than twenty-five (25) days from date of postmark. Customer may be billed on a bi-monthly basis.

Typical Rate Change Dates

Energy Efficiency Rate Assessment - May 1, November 1

Environmental Response Charge - May 1, November 1

Cost of Gas - May 1, November 1

Additional Information

If you have any questions about our charges, please contact our Customer Service Department by calling toll-free at **1-888-301-7700**. Questions may also be addressed to the Maine Public Utilities Commission (MPUC) at **1-800-452-4699**.