



ENERGY SAVING TIPS FOR FALL

Pumpkins on porches and blustery days – fall is a wonderful time of year here in New England, ushering in a whole new season of cozy comforts! It's also the time of year when temperatures fall and energy bills rise, as we turn on the heat in our homes. This season, just a few easy steps can help you keep your house warmer and your bills lower:

CHECK FOR LEAKS

The fastest and most cost-effective way to reduce energy waste is to improve your home's insulation by finding and sealing leaks. Grab some caulk and weatherstripping, and check drafty doors, windows, recessed lighting, attic entrances, air ducts and even outlets and switches! Give us a call or check out our website for more details on an energy audit!

MAINTAIN YOUR SYSTEM

A dirty or clogged air filter can make your heating system (furnace) work harder to push air throughout your home. For regular maintenance of your furnace & to keep it running efficiently replace the air filter every 1-3 months depending on buildup.

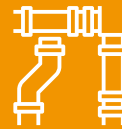
WINTERIZE YOUR HABITS

One of the cheapest things you can do to reduce your home energy use is to winterize your own behavior! As we enter the fall months, stay mindful. Little things can make a surprising difference, like keeping curtains and shades open on south facing windows to take advantage of solar heating. Close them at night to keep out the chill.



FOR MORE ENERGY SAVING TIPS VISIT
[UNITIL.COM/ENERGY-EFFICIENCY](https://unitil.com/energy-efficiency)

Safety First



**PROTECT YOUR
HOME – CHECK
FOR STAINLESS
STEEL TUBING TODAY!**

What do you know about the natural gas piping in your walls? It might not be your cup of tea but knowing what's there can help ensure the safety of everyone in your home or business.

One type of natural gas piping is called Corrugated Stainless Steel Tubing, or CSST for short. It often has a yellow plastic coating. If work has been done on your building's gas piping system since 1990, it's possible that CSST was installed. If you think your gas piping is CSST, a professional inspect is necessary. If it's not bonded and grounded, CSST is susceptible to lightning strikes and leaks. When bonded, grounded, and used properly, CSST is a safe option for natural gas delivery.



VISIT [UNITIL.COM/SAFETY](https://unitil.com/safety) FOR MORE.

PROTECT YOURSELF FROM FRAUDS & SCAMS

At Unitil, we want you to stay aware of various scam tactics that are being used or could affect you and your family. Please visit our site to learn about these scams and check back frequently to make sure you stay current with any new ones! In the meantime, be safe:

HOW TO PROTECT YOURSELF:

- ✓ Never share your personal information, including birthday, Social Security number or banking account information with an unknown source.
- ✓ Customers who are scheduled for disconnection due to nonpayment receive written notice that includes the actions they can take to maintain service.
- ✓ All employees carry company-issued identification, and any electrical contractors working with us carry documentation explaining the nature and location of their work. Customers can always call us to verify this information.
- ✓ Never wire money to someone you don't know- regardless of the situation. Once you wire money, you cannot get it back.
- ✓ Don't assume the name and number on your caller ID are legitimate. Caller IDs can be spoofed.
- ✓ Do not click links or call numbers that appear in unexpected emails or texts – especially those asking for your account information.



[UNITIL.COM/BE-AWARE](https://www.unitil.com/be-aware)

VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

[UNITIL.COM/OUTAGE-CENTER](https://www.unitil.com/outage-center)



GAS EMERGENCIES ARE SERIOUS. If you suspect a leak or have a Gas Emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS:
1-866-542-3547

MAINE:
1-866-900-4460

NEW HAMPSHIRE:
1-866-900-4115



Report an Electric Outage Online or call us toll-free at **1-888-301-7700**.



PRO TIP: TURN ON YOUR ALERTS!

Did you know that you can set your Communication Preferences and choose how and when you want to receive notifications from Unitil about your account status and activities? You can now get real-time alerts regarding your monthly bill, account management, service work, and outage restoration.

Enjoy the convenience of an email and/or text alert any time your monthly bill is available. For our customers who travel or use a generator, an email, call, or text alert can be a huge help when power has been restored at your home or business. It's the easiest way to know when it is time to turn off your generator – and the quickest way to have peace of mind. To get started, call us or visit myaccount.unitil.com.

Visit the Outage Map online at:

[UNITIL.COM/MAP](https://www.unitil.com/map)

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.



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