

What you need, when you need it most.

Welcome to the new unitil.com.

Created for you — to quickly get where you need to go, and know what you need to know. Making it easier to prepare for whatever the day brings.



Saving you time and energy.

New features, better information, and simply more convenient.





Enhanced self service options

Get what you need — faster. Report a specific issue, explore FAQs, get seasonal efficiency tips, and simply search and find more easily... without having to call our Customer Service team.



Upgraded power outage map

A more intuitive design and added tools, like saving your address and viewing weather details, make checking the status of an outage easier and keep you informed.



A more accessible experience

Designed from the ground up with the latest accessibility guidelines in mind, with a commitment to continuous site improvement to remove barriers for all of our customers.

unitil.com | At your service, 24/7