

G1	Standard Rate - Small Customer
-----------	---------------------------------------

This is the standard rate for small business customers with an average monthly use of less than 850 kWh per month and 4 kW of demand.

Effective: July 1, 2025

Delivery Service				
	Customer Charge		\$12.00	per meter per month
	Distribution Charges	All kWh @	\$0.10746	per kWh
	Transmission Charge	All kWh @	\$0.03513	per kWh
	Net Metering Recovery Surcharge	All kWh @	\$0.01482	per kWh
	Distributed Solar Charge	All kWh @	\$0.00683	per kWh
	Energy Efficiency Charge	All kWh @	\$0.00730	per kWh
	Renewable Resource Charge	All kWh @	<u>\$0.00050</u>	per kWh
	Total Delivery Charge	All kWh @	\$0.17204	per kWh

Supplier Service

All Unitil customers have the right to choose a Competitive Supplier. A list of approved Competitive Suppliers is available here under Energy Supply Options. Competitive supplier charges are established by each Competitive Supplier. If a customer does not choose a Competitive Supplier, the customer is eligible for Basic Service.

Basic Service

Basic service has two price options: a FIXED PRICE and a monthly VARIABLE PRICE.

Fixed Basic Service Charge

Effective:				
	December 1, 2022 - December 31, 2022	All kWh @	\$0.17859	per kWh
	January 1, 2023 - July 31, 2023 *	All kWh @	\$0.21429	per kWh
	August 1, 2023 - January 31, 2024	All kWh @	\$0.21206	per kWh
	February 1, 2024 - July 31, 2024	All kWh @	\$0.19338	per kWh
	August 1, 2024 - January 31, 2025	All kWh @	\$0.19304	per kWh
	February 1, 2025 - July 31, 2025	All kWh @	\$0.14206	per kWh

Variable Basic Service Charge

Effective:				
	August 1, 2024	All kWh @	\$0.16414	per kWh
	September 1, 2024	All kWh @	\$0.15675	per kWh
	October 1, 2024	All kWh @	\$0.15439	per kWh
	November 1, 2024	All kWh @	\$0.16852	per kWh
	December 1, 2024	All kWh @	\$0.21761	per kWh
	January 1, 2025	All kWh @	\$0.26823	per kWh
	February 1, 2025	All kWh @	\$0.18868	per kWh
	March 1, 2025	All kWh @	\$0.14851	per kWh
	April 1, 2025	All kWh @	\$0.12378	per kWh
	May 1, 2025	All kWh @	\$0.11458	per kWh
	June 1, 2025	All kWh @	\$0.11796	per kWh
	July 1, 2025	All kWh @	\$0.13983	per kWh

*The fixed and monthly variable rates are subject to change when projected wholesale power supply costs for the balance of the period vary by more than 20 percent from the projected wholesale power supply costs at the time the retail rates were set. The Company shall file any necessary retail rate adjustments for MDPU approval no later than the 15th of the month prior to the proposed effective date.

G2

Standard Rate - Medium-sized Customer

This is the standard rate for medium-sized business customers with average monthly use between 850-120,000 kWh per month or at least 4 kW of demand.

Effective: July 1, 2025

Delivery Service

Customer Charge		\$12.00	per meter per month
Distribution Charges	All kWh @	\$0.05482	per kWh
	All kW @	\$10.51	per kW
Transmission Charge	All kWh @	\$0.03513	per kWh
Net Metering Recovery Surcharge	All kWh @	\$0.01482	per kWh
Distributed Solar Charge	All kWh @	\$0.00683	per kWh
Energy Efficiency Charge	All kWh @	\$0.00730	per kWh
Renewable Resource Charge	All kWh @	\$0.00050	per kWh
Total Delivery Charge (All kW)	All kW @	\$10.51	per kW
Total Delivery Charge (All kWh)	All kWh @	\$0.11940	per kWh

Supplier Service

All Unitil customers have the right to choose a Competitive Supplier. A list of approved Competitive Suppliers is available here under Energy Supply Options. Competitive supplier charges are established by each Competitive Supplier. If a customer does not choose a Competitive Supplier, the customer is eligible for Basic Service.

Basic Service

Basic service has two price options: a FIXED PRICE and a monthly VARIABLE PRICE.

Fixed Basic Service Charge

Effective:

December 1, 2022 - December 31, 2022	All kWh @	\$0.16994	per kWh
January 1, 2023 - July 31, 2023 *	All kWh @	\$0.20347	per kWh
August 1, 2023 - January 31, 2024	All kWh @	\$0.20609	per kWh
February 1, 2024 - July 31, 2024	All kWh @	\$0.19412	per kWh
August 1, 2024 - January 31, 2025	All kWh @	\$0.19164	per kWh
February 1, 2025 - July 31, 2025	All kWh @	\$0.13554	per kWh

Variable Basic Service Charge

Effective:

August 1, 2024	All kWh @	\$0.16473	per kWh
September 1, 2024	All kWh @	\$0.15728	per kWh
October 1, 2024	All kWh @	\$0.15359	per kWh
November 1, 2024	All kWh @	\$0.17706	per kWh
December 1, 2024	All kWh @	\$0.22221	per kWh
January 1, 2025	All kWh @	\$0.27166	per kWh
February 1, 2025	All kWh @	\$0.18749	per kWh
March 1, 2025	All kWh @	\$0.13857	per kWh
April 1, 2025	All kWh @	\$0.11658	per kWh
May 1, 2025	All kWh @	\$0.11067	per kWh
June 1, 2025	All kWh @	\$0.11757	per kWh
July 1, 2025	All kWh @	\$0.13675	per kWh

*The fixed and monthly variable rates are subject to change when projected wholesale power supply costs for the balance of the period vary by more than 20 percent from the projected wholesale power supply costs at the time the retail rates were set. The Company shall file any necessary retail rate adjustments for MDPU approval no later than the 15th of the month prior to the proposed effective date.

G2	Electric Vehicle Demand Charge Alternative
-----------	---

EV Pricing is available to existing and new Level 2 and Direct Current Fast Charging EV station service locations for a period of ten (10) years ending June 30, 2033 or a date determined by the DPU.

Effective: July 1, 2025

Delivery Service

Customer Charge - All Price Schedules		\$12.00	per meter per month
Distribution Charges			
Price Schedule A: 0%<=LF (Load Factor)<=5%	All kWh @	\$0.09399	per kWh
Price Schedule B: 5%<LF<=10%	All kWh @	\$0.08422	per kWh
Price Schedule C: 10%<LF<=15%	All kWh @	\$0.07442	per kWh
Price Schedule D: LF>15%	All kWh @	\$0.05482	per kWh
Distribution Demand Charges			
Price Schedule A: 0%<=LF<=5%	All kW @	\$0.00	per kW
Price Schedule B: 5%<LF<=10%	All kW @	\$2.62	per kW
Price Schedule C: 10%<LF<=15%	All kW @	\$5.25	per kW
Price Schedule D: LF>15%	All kW @	\$10.51	per kW
Transmission Charge	All kWh @	\$0.03513	per kWh
Net Metering Recovery Surcharge	All kWh @	\$0.01482	per kWh
Distributed Solar Charge	All kWh @	\$0.00683	per kWh
Energy Efficiency Charge	All kWh @	\$0.00730	per kWh
Renewable Resource Charge	All kWh @	\$0.00050	per kWh
Total Delivery Charge (All kW)			
Price Schedule A: 0%<=LF<=5%	All kW @	\$0.00	per kW
Price Schedule B: 5%<LF<=10%	All kW @	\$2.62	per kW
Price Schedule C: 10%<LF<=15%	All kW @	\$5.25	per kW
Price Schedule D: LF>15%	All kW @	\$10.51	per kW
Total Delivery Charge (All kWh)			
Price Schedule A: 0%<=LF<=5%	All kWh @	\$0.15857	per kWh
Price Schedule B: 5%<LF<=10%	All kWh @	\$0.14880	per kWh
Price Schedule C: 10%<LF<=15%	All kWh @	\$0.13900	per kWh
Price Schedule D: LF>15%	All kWh @	\$0.11940	per kWh

Basic Service

See G2 Standard Rates above.

G3	Standard Rate - Large Customer
-----------	---------------------------------------

This is the standard electric rate for large customers with average monthly usage of at least 120,000 kWh per month.

Off peak hours are 10:00 p.m. to 10:00 a.m. during non-holiday weekdays and all hours on holidays, Saturdays and Sundays.

Effective: July 1, 2025

Delivery Service				
Customer Charge		\$370.00	per meter per month	
Distribution Charges				
	On Peak kWh @	\$0.04496	per kWh	
	Off Peak kWh @	\$0.02338	per kWh	
	On Peak kVA @	\$10.50	per kVA	
Transmission Charge		All kWh @	\$0.02833	per kWh
Net Metering Recovery Surcharge		All kWh @	\$0.00763	per kWh
Distributed Solar Charge		All kWh @	\$0.00352	per kWh
Energy Efficiency Charge		All kWh @	\$0.00730	per kWh
Renewable Resource Charge		All kWh @	<u>\$0.00050</u>	per kWh
Total Delivery Charge (On Peak kVA)		On Peak kVA @	\$10.50	per kVA
Total Delivery Charge (On Peak kWh)		On Peak kWh @	\$0.09224	per kWh
Total Delivery Charge (Off Peak kWh)		Off Peak kWh @	\$0.07066	per kWh

Supplier Service

All Unitil customers have the right to choose a Competitive Supplier. A list of approved Competitive Suppliers is available here under Energy Supply Options. Competitive supplier charges are established by each Competitive Supplier. If a customer does not choose a Competitive Supplier, the customer is eligible for Basic Service.

Basic Service

Variable Basic Service Charge (MARKET based*)

<i>Effective:</i>				
February 1, 2024	All kWh @	\$0.07554	per kWh	
February 24, 2024	All kWh @	\$0.06208	per kWh	
March 25, 2024	All kWh @	\$0.06289	per kWh	
April 25, 2024	All kWh @	\$0.06248	per kWh	
May 25, 2024	All kWh @	\$0.06791	per kWh	
June 26, 2024	All kWh @	\$0.08214	per kWh	
July 26, 2024	All kWh @	\$0.08214	per kWh	
August 27, 2024	All kWh @	\$0.07371	per kWh	
September 28, 2024	All kWh @	\$0.07288	per kWh	
October 25, 2024	All kWh @	\$0.07742	per kWh	
November 23, 2024	All kWh @	\$0.12079	per kWh	
December 24, 2024	All kWh @	\$0.17310	per kWh	
January 25, 2025	All kWh @	\$0.17840	per kWh	
February 26, 2025	All kWh @	\$0.06984	per kWh	
March 28, 2025	All kWh @	\$0.06611	per kWh	
April 26, 2025	All kWh @	\$0.05541	per kWh	
May 28, 2025	All kWh @	\$0.07839	per kWh	

*Prices are shown as they are calculated at the end of the calendar month.

For more information on the G3 market variable rate

[Click here](#)

G3

Electric Vehicle Demand Charge Alternative

EV Pricing is available to existing and new Level 2 and Direct Current Fast Charging EV station service locations for a period of ten (10) years ending June 30, 2033 or a date determined by the DPU.

Effective: July 1, 2025

Delivery Service

Customer Charge - All Price Schedules		\$370.00	per meter per month
Distribution Charges		On-Peak	Off-Peak
Price Schedule A: 0%<=LF (Load Factor)<=5%	\$0.06931	\$0.04773	per kWh
Price Schedule B: 5%<LF<=10%	\$0.06323	\$0.04165	per kWh
Price Schedule C: 10%<LF<=15%	\$0.05713	\$0.03555	per kWh
Price Schedule D: LF>15%	\$0.04496	\$0.02338	per kWh
Distribution Demand Charges			
Price Schedule A: 0%<=LF<=5%	All kVA @	\$0.00	per kVA
Price Schedule B: 5%<LF<=10%	All kVA @	\$2.62	per kVA
Price Schedule C: 10%<LF<=15%	All kVA @	\$5.25	per kVA
Price Schedule D: LF>15%	All kVA @	\$10.50	per kVA
	On-Peak	Off-Peak	
Transmission Charge	\$0.02833	\$0.02833	per kWh
Net Metering Recovery Surcharge	\$0.00763	\$0.00763	per kWh
Distributed Solar Charge	\$0.00352	\$0.00352	per kWh
Energy Efficiency Charge	\$0.00730	\$0.00730	per kWh
Renewable Resource Charge	\$0.00050	\$0.00050	per kWh
Total Delivery Charge (All kW)	On-Peak	Off-Peak	
Price Schedule A: 0%<=LF<=5%	All kW @	\$0.00	per kVA
Price Schedule B: 5%<LF<=10%	All kW @	\$2.62	per kVA
Price Schedule C: 10%<LF<=15%	All kW @	\$5.25	per kVA
Price Schedule D: LF>15%	All kW @	\$10.50	per kVA
Total Delivery Charge (All kWh)	On-Peak	Off-Peak	
Price Schedule A: 0%<=LF<=5%	\$0.11659	\$0.09501	per kWh
Price Schedule B: 5%<LF<=10%	\$0.11051	\$0.08893	per kWh
Price Schedule C: 10%<LF<=15%	\$0.10441	\$0.08283	per kWh
Price Schedule D: LF>15%	\$0.09224	\$0.07066	per kWh

Basic Service

See G3 Standard Rates above.

G4	Optional Time-of-Use Rate - Medium-sized Customer
-----------	--

This restricted/closed rate is for medium-sized business customers with average monthly usage of 850-120,000 kWh per month or above 4 kW of demand.

This restricted rate is not available to customers not already taking service under it as of August 1, 2011. It is not available for new service. This rate provides a lower price during off-peak periods and a higher price during on-peak periods.

Off peak hours are 10:00 p.m. to 10:00 a.m. during non-holiday weekdays and all hours on holidays, Saturdays and Sundays.

Effective: July 1, 2025

Delivery Service			
Customer Charge		\$12.00	per meter per month
Distribution Charges	On Peak kWh @	\$0.03033	per kWh
	Off Peak kWh @	\$0.03033	per kWh
	On Peak kW @	\$5.00	per kW
Transmission Charge	All kWh @	\$0.03513	per kWh
Net Metering Recovery Surcharge	All kWh @	\$0.01482	per kWh
Distributed Solar Charge	All kWh @	\$0.00683	per kWh
Energy Efficiency Charge	All kWh @	\$0.00730	per kWh
Renewable Resource Charge	All kWh @	\$0.00050	per kWh
Total Delivery Charge (On Peak kW)	On Peak kW @	\$5.00	per kW
Total Delivery Charge (On Peak kWh)	On Peak kWh @	\$0.09491	per kWh
Total Delivery Charge (Off Peak kWh)	Off Peak kWh @	\$0.09491	per kWh

Supplier Service
All Unitil customers have the right to choose a Competitive Supplier. A list of approved Competitive Suppliers is available here under Energy Supply Options. Competitive supplier charges are established by each Competitive Supplier. If a customer does not choose a Competitive Supplier, the customer is eligible for Basic Service.

Basic Service
Basic service has two price options: a FIXED PRICE and a monthly VARIABLE PRICE.

Fixed Basic Service Charge			
<i>Effective:</i>			
December 1, 2022 - December 31, 2022	All kWh @	\$0.16994	per kWh
January 1, 2023 - July 31, 2023 *	All kWh @	\$0.20347	per kWh
August 1, 2023 - January 31, 2024	All kWh @	\$0.20609	per kWh
February 1, 2024 - July 31, 2024	All kWh @	\$0.19412	per kWh
August 1, 2024 - January 31, 2025	All kWh @	\$0.19164	per kWh
February 1, 2025 - July 31, 2025	All kWh @	\$0.13554	per kWh

Variable Basic Service Charge			
<i>Effective:</i>			
August 1, 2024	All kWh @	\$0.16473	per kWh
September 1, 2024	All kWh @	\$0.15728	per kWh
October 1, 2024	All kWh @	\$0.15359	per kWh
November 1, 2024	All kWh @	\$0.17706	per kWh
December 1, 2024	All kWh @	\$0.22221	per kWh
January 1, 2025	All kWh @	\$0.27166	per kWh
February 1, 2025	All kWh @	\$0.18749	per kWh
March 1, 2025	All kWh @	\$0.13857	per kWh
April 1, 2025	All kWh @	\$0.11658	per kWh
May 1, 2025	All kWh @	\$0.11067	per kWh
June 1, 2025	All kWh @	\$0.11757	per kWh
July 1, 2025	All kWh @	\$0.13675	per kWh

*The fixed and monthly variable rates are subject to change when projected wholesale power supply costs for the balance of the period vary by more than 20 percent from the projected wholesale power supply costs at the time the retail rates were set. The Company shall file any necessary retail rate adjustments for MDPU approval no later than the 15th of the month prior to the proposed effective date.

G5	Water and/or Space Heating Rate
-----------	--

This restricted rate is for customers' water and space heating usage. This rate is not available for new service.

Effective: July 1, 2025

Delivery Service				
	Customer Charge		\$0.00	per meter per month
	Distribution Charges	All kWh @	\$0.09469	per kWh
	Transmission Charge	All kWh @	\$0.03513	per kWh
	Net Metering Recovery Surcharge	All kWh @	\$0.01482	per kWh
	Distributed Solar Charge	All kWh @	\$0.00683	per kWh
	Energy Efficiency Charge	All kWh @	\$0.00730	per kWh
	Renewable Resource Charge	All kWh @	<u>\$0.00050</u>	per kWh
	Total Delivery Charge	All kWh @	\$0.15927	per kWh

Supplier Service
All Unitil customers have the right to choose a Competitive Supplier. A list of approved Competitive Suppliers is available here under Energy Supply Options. Competitive supplier charges are established by each Competitive Supplier.
If a customer does not choose a Competitive Supplier, the customer is eligible for Basic Service.

Basic Service
Basic service has two price options: a FIXED PRICE and a monthly VARIABLE PRICE.

Fixed Basic Service Charge				
	<i>Effective:</i>			
	December 1, 2022 - December 31, 2022	All kWh @	\$0.16994	per kWh
	January 1, 2023 - July 31, 2023 *	All kWh @	\$0.20347	per kWh
	August 1, 2023 - January 31, 2024	All kWh @	\$0.20609	per kWh
	February 1, 2024 - July 31, 2024	All kWh @	\$0.19412	per kWh
	August 1, 2024 - January 31, 2025	All kWh @	\$0.19164	per kWh
	February 1, 2025 - July 31, 2025	All kWh @	\$0.13554	per kWh

Variable Basic Service Charge				
	<i>Effective:</i>			
	August 1, 2024	All kWh @	\$0.16473	per kWh
	September 1, 2024	All kWh @	\$0.15728	per kWh
	October 1, 2024	All kWh @	\$0.15359	per kWh
	November 1, 2024	All kWh @	\$0.17706	per kWh
	December 1, 2024	All kWh @	\$0.22221	per kWh
	January 1, 2025	All kWh @	\$0.27166	per kWh
	February 1, 2025	All kWh @	\$0.18749	per kWh
	March 1, 2025	All kWh @	\$0.13857	per kWh
	April 1, 2025	All kWh @	\$0.11658	per kWh
	May 1, 2025	All kWh @	\$0.11067	per kWh
	June 1, 2025	All kWh @	\$0.11757	per kWh
	July 1, 2025	All kWh @	\$0.13675	per kWh

*The fixed and monthly variable rates are subject to change when projected wholesale power supply costs for the balance of the period vary by more than 20 percent from the projected wholesale power supply costs at the time the retail rates were set. The Company shall file any necessary retail rate adjustments for MDPU approval no later than the 15th of the month prior to the proposed effective date.

OL	Outdoor Lighting	(Company Owned & Customer Owned Equipment)
----	------------------	--

Unitil's outdoor lighting rates for Company Owned Equipment and Customer Owned Equipment can be found on the Summary of Electric Service Rates.

For Current Outdoor Lighting Rates: See the Summary of Electric Service Rates Tariff Sheet.

Current and future Basic Service rates are the same as those shown for GD-2 customers.

Glossary of Terms & Definitions

Delivery Charges

Customer Charge: A monthly fixed charge that recovers the cost of meter reading, equipment, maintenance, and customer services. The Customer Charge does not change when your electric use increases or decreases.

Demand Charge (business customers only): The cost of providing distribution service to accommodate your largest electrical load.

Distributed Solar Charge: A charge that recovers the costs associated with the Solar Massachusetts Renewable Target Program. The goal of this state-wide program is to create a long-term sustainable solar incentive program that promotes cost-effective solar development in the Commonwealth.

Distribution Charge: This charge recovers the cost of delivering electricity through Unitil's distribution system to your premises. These charges are the operating and maintenance costs and the investment made in the Company's distribution system. For billing purposes, the Pension/PBOP Adjustment Factor, Revenue Decoupling Adjustment Factor, Attorney General Consultant Expense Factor, Long-Term Renewable Contract Adjustment, Residential Assistance Adjustment Factor, Capital Cost Adjustment Factor, Solar Cost Adjustment Factor, Storm Reserve Adjustment Factor and Grid Modernization Factor are also included in the Distribution Charge.

Transmission Charge: This charge recovers the cost of transmitting bulk power over high voltage power lines from the generation source to Unitil's distribution system. The Transmission Charge is the sum of the Company's Internal Transmission Charge, Internal Transmission Service Cost Adjustment and External Transmission Charge.

Net Metering Recovery Surcharge: This charge recovers net metering credits applied to customers with excess generation from on-site generation facilities (i.e. agricultural, gas, solar, or wind facilities), and the distribution portion of revenue displaced by such generation.

Energy Efficiency Charge: Includes a state-mandated System Benefits charge that provides funds to Unitil to provide energy efficiency programs for all customers and the Energy Efficiency Reconciliation Factor (EERF). The EERF recovers additional funds to support expanded energy efficiency initiatives.

Renewable Resource Charge: A state-mandated charge that provides funds to the State for research and development of environmentally-clean power sources such as solar, wind, biomass and hydro.

Performance-Based Revenue Adjustment: The PBRA enables the Company to adjust, its base distribution rates on an annual basis. The PBRA includes a revenue-indexing mechanism, earnings sharing above established thresholds, a capital cost adjustment and recovery of exogenous costs. This mechanism allows for an adjustment of base distribution rates using the rate of input priceinflation representative of the electric distribution utility industry, less offsets for productivityand a consumer dividend. The exogenous cost component allows the Company to reflect costs, both positive and negative, that are beyond the control of the Company and because the Company is subject to a rate case stay-out provision, are deemed appropriate to recover (return) to customers through the PBRA. The earnings sharing component provides for sharing of earnings above an established threshold.

Exogenous Cost Adjustment Factor: This charge recovers costs associated with exogenous events beyond the Company's control such as accounting changes and regulatory or legislative changes uniquely affecting the electric industry.

Basic Service Adjustment: This rate component is used to credit or charge any over or under recovery of Basic Service costs on an annual basis. The rate applies to all customers.

Supplier Service

Basic Service/Generation Charge: This charge recovers the cost of power purchased by Unitil for your use including related administrative costs and bad debt. This charge includes the Basic Service Costs Adder. All Unitil customers have the option to purchase electricity supply from competitive suppliers. If you do not choose another supplier, you will continue to receive your electricity supply from Unitil's Basic Service. Basic Service has two price options: a fixed price option and a monthly variable price.

Energy Charge: The electricity supply charge established by your competitive supplier or municipality.

Fitchburg Gas and Electric Light Company
d/b/a Unitil
Summary of Electric Service Rates

More Electric Service Definitions

Attorney General Consultant Expense Factor: This charge recovers expenses associated with consultants or experts retained by the Attorney General to assist with cases before the Massachusetts Department of Public Utilities Commission.

Basic Service Costs Adder: This charge includes the cost of working capital associated with supply costs, bad debt costs (uncollected costs associated with electric supply) and administrative costs associated with power procurement and regulatory compliance.

Capital Cost Adjustment: This rate component recovers cost associated with utility plant additions recorded by the Company since December 31, 2014.

Discount Rate Adjustment: A revenue discount provided to low income residential customers under rate schedule RD-2.

External Transmission Charge: The charge recovers the cost of delivering electricity from the generation company across the inter-state high voltage transmission system to the utility's local system.

10% Farm Credit: Customers who qualify as persons or corporations engaged in the business of agriculture or farming, as defined pursuant to section 1A of Chapter 128 of the General Laws, shall receive a credit of ten percent from the otherwise applicable rates. The credit shall be based on full delivery service rates plus the Basic Service rate, if applicable. The credit will be recalculated as required to maintain the ten percent discount from these rates as in effect from time to time.

Grid Modernization Factor: This rate component recovers incremental costs associated with the Company's Grid Modernization Plan, costs associated with the EV program and legacy advanced metering infrastructure (AMI), incremental costs associated with implementation and deployment of AMI, as approved by the Department of Public Utilities.

Internal Transmission Charge: This charge recovers operating and maintenance costs and investment in the Company's local transmission system (e.g. poles, wires).

Internal Transmission Service Cost Adjustment: This rate component is used to adjust on an annual basis internal transmission costs and to reconcile prior year costs and revenues.

kWh (Energy): The electricity you use is measured in units called kilowatt-hours (kWh). One kWh equals the amount of electricity needed to light a 100-watt bulb for 10 hours.

Long-Term Renewable Contract Adjustment: This charge recovers costs associated with long term renewable contracts entered into to satisfy the requirements of the Green Communities Act.

Meter Constant: Due to their design, some meters record a fraction of the total usage. The meter constant is the number that is multiplied by the reading on those meters to obtain the actual total usage.

Off Peak: A period of time as designated in the Company's tariff when the need or demand for electricity on the Company's system is low, such as late evenings and holidays.

On Peak: A period of time as designated in the Company's tariff when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.

Pension/PBOP Adjustment Factor: This charge recovers costs associated with pension and post-retirement benefits other than pensions ("PBOP"). This factor is adjusted annually to recover pension and PBOP costs and to reconcile these expense amounts included in the Company's distribution rates with the total expenses.

Revenue Decoupling Adjustment Factor: This rate component provides a mechanism to adjust rates for distribution service in order to reconcile actual distribution revenue with the approved distribution target revenue.

Residential Assistance Adjustment Factor: This rate component recovers the revenue discount given to residential assistance customers enrolled in the Company's discounted rate (Rate RD-2), incremental costs directly related to the Company's approved Arrearage Management Program, and includes any payments, for hardship protected accounts, made by Customers towards the amortized balance.

Sales Tax: A state tax of 6.25% applied to your charges for electricity. The tax is collected by the Company and remitted to the state. Sales of electricity for residential purposes are exempt. Sales of utilities are also exempt when sold to businesses with five or fewer employees and gross income of less than \$1 million, or to manufacturing facilities that use at least 75 percent of their energy in manufacturing or heating the manufacturing facility.

Solar Cost Adjustment Factor: This rate component recovers costs associated with the investment and ongoing maintenance costs of Solar Generation Facilities constructed, owned and operated pursuant to Section 1A(f) of Chapter 164 of the General Laws, as amended by An Act Relative to Solar Energy ("Act").

Storm Reserve Adjustment Factor: This rate component provides a means for the Company to adjust its Storm Reserve Fund for storm costs incurred on and after November 1, 2020 that are in excess of the amount of storm reserve funding amortized in base distribution rates and recovery of exogenous storm costs which are those costs attributable to emergency response, incurred on or after November 1, 2020, when any single storm exceeds \$350,000, as approved by the Department of Public Utilities.

Terms of Payment: The charges for service are net, billed monthly and payable upon presentation of the bill. For business customers, interest charges will be added from the date of the original bill if current charges for electricity are not paid and received by the Company or its agents within twenty-five (25) days. Interest charges shall be calculated at an annual rate of interest which is the equivalent of the rate paid on two-year United States Treasury notes for the preceding 12 months ending December 31 of any year, plus 10 percent, i.e. 1000 basis points, in accordance with 220 CMR 26.00. The monthly interest charge is also added to accounts until all arrears have been paid.

Typical Rate Change Dates

January 1 – Distribution Charge, Transition Charge, Transmission Charge

February 1 & August 1 – Basic Service Charges (fixed)

June 1 - Energy Efficiency Reconciliation Factor, Energy Efficiency Charge, Solar Cost Adjustment, Grid Modernization Factor

July 1 - Distribution Charge (Base distribution rates are subject to annual adjustment through the PBRA).

Monthly – Basic Service Charges (variable)

Additional Information

If you have any questions about our charges, please contact our Customer Service Department by calling toll-free at **1-888-301-7700**. Questions may also be addressed to the Massachusetts Department of Public Utilities (DPU) at **1-617-737-2836** or toll-free at **1-877-886-5066**.