



Company Profile:

Unitil provides energy for life by safely and reliably delivering natural gas and electricity in New England. We are committed to the communities we serve and to developing people, business practices, and technologies that lead to dependable, more efficient energy. Unitil Corporation is a public utility holding company with operations in Maine, New Hampshire and Massachusetts. Together, Unitil's operating utilities serve approximately 104,300 electric customers and 79,900 natural gas customers. Other subsidiaries include Usource, Unitil's non-regulated business segment. For more information about our people, technologies, and community involvement, please visit <http://unitil.com>.

Subsidiary Profiles:

Fitchburg Gas and Electric Light Company, a Massachusetts corporation organized in 1852, became part of the Unitil system in 1992. Today, our Massachusetts electric and gas operations provide distribution service in a 170-square-mile service area in north-central Massachusetts, with a combined estimated population of 92,000. This includes electric distribution service to approximately 29,700 customers and natural gas service to approximately 15,600 customers. Towns serviced include Ashby, Fitchburg, Gardner, Lunenburg, Townsend, and Westminster.

Granite State Gas Transmission, Inc. was incorporated in New Hampshire in 1955 and became part of the Unitil system in 2008. Our interstate gas transmission's principal business is delivering natural gas transportation services to Northern Utilities and providing access to inter-state natural gas pipeline supplies over 87 miles of FERC-regulated pipeline located primarily in Maine and New Hampshire.

Northern Utilities, Inc. was incorporated in New Hampshire in 1979 and became part of the Unitil system in 2008. Northern's predecessor companies date back over 150 years to the Portland Gas Light Company formed in 1849. Our Maine and New Hampshire gas operations serve 64,260 customers in 44 communities in the Seacoast region of New Hampshire and southern Maine. Towns serviced in New Hampshire include Atkinson, Brentwood, Dover, Durham, East Kingston, Exeter, Greenland, Hampton, Hampton Falls, Kensington, Madbury, Newington, North Hampton, Pelham, Plaistow, Portsmouth, Rochester, Rollinsford, Salem, Seabrook, Somersworth and Stratham. In Maine, towns include Auburn, Biddeford, Cape Elizabeth, Cumberland, Eliot, Gorham, Kennebunk, Kittery, Lewiston, Lisbon, Lisbon Falls, New Gloucester, North Berwick, Old Orchard Beach, Poland, Portland, Saco, Sanford, Scarborough, South Berwick, Wells, Westbrook and York.

Unitil Energy Systems, Inc. is a New Hampshire corporation, the successor company from the 2002 combination of Unitil subsidiaries Concord Electric Company and Exeter & Hampton Electric Company. Concord Electric Company was organized in 1901 to provide electric service to customers in Concord, New Hampshire. Exeter & Hampton Electric Company was organized in 1908 to provide electric service to customers in Exeter, Hampton and surrounding communities in



New Hampshire. Today, our New Hampshire electric operations provides distribution service to more than 77,000 customers in the Capital and Seacoast regions of New Hampshire, serving the 31 communities of Allenstown, Atkinson, Boscawen, Bow, Brentwood, Canterbury, Chichester, Concord, Danville, Derry, Dunbarton, East Kingston, Epsom, Exeter, Greenland, Hampstead, Hampton, Hampton Falls, Hopkinton, Kensington, Kingston, Loudon, Newton, North Hampton, Pembroke, Plaistow, Salisbury, Seabrook, South Hampton, Stratham, and Webster.

Unitil Resources, Inc. was incorporated in New Hampshire in 1993 as a non-utility subsidiary of Unitil. Its affiliate, Usource, LLC, provides energy brokerage service to large energy users in more than 20 states throughout the United States seeking competitive electricity or natural gas supplies.

Unitil Service Corp. was incorporated in 1984 in New Hampshire to provide centralized administrative and management services to Unitil System subsidiaries. The office is located at Unitil's corporate headquarters facility in Hampton, New Hampshire, and operates a customer service center in Concord, New Hampshire.



Company Timeline:

1849: Portland Gas Light Company founded.

1852: Fitchburg Gas and Electric Light Company is organized to illuminate gas streetlights in downtown Fitchburg, Massachusetts.

1901: Concord Electric Company is founded.

1908: Exeter & Hampton Electric Company is founded.

1979: Northern Utilities, Inc. is incorporated; prior companies include Portland Gas Light Company.

1984: Unitil Corporation is incorporated; subsidiaries include Concord Electric Company and Exeter & Hampton Electric Company.

1992: Unitil merges with Fitchburg Gas and Electric Light Company

1993: Unitil founds Unitil Resources, Inc.

2000: Usource, LLC is formed to provide energy brokerage services to large users

2002: Concord Electric Company and Exeter & Hampton Electric Company merge as Unitil Energy Systems, Inc.

2008: Northern Utilities, Inc. and Granite State Gas Transmission, Inc. are acquired by Unitil.



Financials:

Unitil (UTL) is a publically traded company on the New York Stock Exchange. Unitil posted total operating revenues of \$383.4 million in 2016, or earnings of \$1.94 per share. The Annual Report on Form 10-K for the year-ended December 31, 2016, is available in the Securities and Exchange Commission Filings section of <http://unitil.com/investors>. The full 2016 Annual Report to Shareholders will be available after March 20, 2017 at <http://unitil.com/investors>.

Energy Efficiency Programs:

Unitil offers a variety of energy efficiency programs for both its gas and electricity customers. Through coordination with other New England electricity providers, programs are designed to address specific target markets and/or efficient technologies for our residential, commercial, industrial and institutional customers. Programs range from a free home energy consultation to a commercial retrofit program to help replace inefficient equipment. On the natural gas side of the business, reduced cost energy assessments are available for commercial, industrial and multifamily housing projects along with some rebates and other cost saving initiatives. A full breakdown of energy efficiency programs is available at <http://unitil.com/energy-efficiency>.

Leadership:

Unitil's leadership team consists of professionals with decades of experience in the utility, energy and environmental industries. They reflect Unitil's longstanding dedication to inspired teamwork, constant collaboration and the insistence on the highest possible standards for ethical business practices. Fully accountable to our shareholders, our leadership is ultimately accountable to our customers for the quality, efficiency and integrity of our services.

Our Senior Leadership Team members are profiled below:

Bob Schoenberger is Unitil's chairman of the board, chief executive officer and president. Prior to joining Unitil in 1997, Bob was president and chief operating officer of the New York Power Authority. Bob currently also serves as a trustee of Exeter Health Resources in Exeter, New Hampshire, and also on the Executive Committee. Bob is also a director of the Edison Electric Institute. Bob is a graduate of the University of Delaware and LaSalle University.

Mark Collin is Unitil's senior vice president and chief financial officer, a position he has held since 2003, and has also been the company's treasurer since 1998. Mark joined Unitil in 1988 and was Unitil's vice president of finance from 1995 until 2003. Prior to joining Unitil, Mark worked for the New Hampshire Public Utilities Commission as a utility analyst. Mark is an alumnus of the State University of New York at Cortland and the University of New Hampshire Whittemore School of Business and Economics. Mark is actively involved as a member of the Board of Directors of New Hampshire Public Television and currently serves on the Executive Committee and the Finance Committee.



Tom Meissner is Unitil's senior vice president and chief operating officer, a position he has held since 2005. Tom joined Unitil in 1994 and served as director of engineering from 1998 through 2003 and senior vice president, operations, from 2003 through 2005. Prior to joining Unitil he held a number of engineering and operations positions at Public Service of New Hampshire (now known as Eversource Energy). Tom graduated from Northeastern University with degrees in Electrical Engineering and Mechanical Engineering, earned his MBA from the University of New Hampshire, and completed the Tuck Executive Program at Dartmouth College's Graduate School of Business. He is also a registered Professional Engineer serves as a director of the Northeast Gas Association.

Todd Black is Unitil's senior vice president, external affairs and customer relations, a position he has held since 2009. Subsequent to this position, Todd served as President of Usource, a Unitil affiliate company, from 2003-2009. Prior to joining Unitil, Todd worked for Bay State Gas Company and Southern Company's retail affiliate in various business and market development roles. Todd serves on the Board of Trustees of the University Systems of New Hampshire, as well as Chairman of the Board for the Peter T. Paul College of Business and Economics at the University of New Hampshire. Todd is also a member of the New Hampshire Business and Industry Association Board of Directors. He is a graduate of UNH's Peter T. Paul College of Business and Economics, and received his MBA from Southern New Hampshire University. Todd completed the Executive Program for Growing Companies at Stanford University's Graduate School of Business as well as the Tuck Executive Program at Dartmouth College's Graduate School of Business.

George Long has been Unitil's vice president, administration, since 2003. George joined Unitil in 1994 and was director, human resources, from 1998 to 2003. Prior to joining Unitil, he worked as director of compensation and benefits for Monarch Capital Corporation. George is a graduate of Rensselaer Polytechnic Institute.