

IF YOU SMELL GAS

leave the premises and call us immediately!

New Hampshire Gas Customers: 866-933-3820

Massachusetts Gas Customers: 888-301-7700

Maine Gas Customers: 866-933-3821

or 911

Información importante sobre seguridad. Por favor, guarde este documento y visite el sitio web que aparece abajo para ver su versión traducida.

Consignes de sécurité importantes. Veuillez conserver ce document et visiter notre site Internet pour lire les consignes dans votre langue.

Informação Importante de Segurança. Salve este documento e visite o site abaixo para visualizar sua versão traduzida.

Thông Tin Quan Trọng về An Toàn. Xin giữ tài liệu này và viếng mạng lưới dưới đây để xem bản dịch sang ngôn ngữ của quý vị.

Важная информация о безопасности. Сохраните этот документ. С переводом можно ознакомиться на сайте по указанному ниже адресу.

Importanti informazioni sulla sicurezza. Si prega di salvare il presente documento e visitare il sito riportato qui sotto per visualizzare la versione tradotta.

重要的安全資訊。 請保存此文件，並訪問下面網站，以查閱您的翻譯版本。

ข้อมูลสำคัญเพื่อความปลอดภัย โปรด

บันทึกเอกสารฉบับนี้ไว้และเข้าชมเว็บไซต์

ด้านล่างเพื่ออ่านฉบับแปลภาษาไทย

معلومات هامة للسلامة، الرجاء حفظ هذه

الوثيقة وزيارة الموقع أدناه لعرض النسخة

المترجمة.

northeastgas.org/public_awareness_languages.php

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This safety information provided in partnership with:



NGA 9/19

IMPORTANT
NATURAL GAS
SAFETY
INFORMATION

SMELL
GAS?

Leave the premises
and call us immediately!

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Cut out and keep handy



What you smell is a harmless chemical called mercaptan. We have added it to help you and your entire family identify natural gas.

IF YOU SMELL GAS – DON'T WAIT!

No matter how slight - leave the premises and call us immediately.

How to recognize a leak:



Smell

Recognizing the odor used in the scratch & sniff - similar to rotten eggs.



Sight

Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.



Sound

Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

Move to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

Provide the exact location with cross streets.

Do not smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

Let us know if sewer construction or digging activities are going on in the area.

DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

Call before you dig.

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.



It's the law, and it's for your safety.